
RFI

Request for Information

for

Enterprise Domain
Migration

RFI No. EA/02-50-2026

Etisalat Afghanistan

Enterprise Active Directory, Microsoft 365 and Identity Domain Migration

Migration from etisalat.af to eand.af

Issued by e& Afghanistan - IT Infrastructure Department

1. Background

Following the corporate rebranding from Etisalat Afghanistan to e& Afghanistan, the corporate domain has changed from etisalat.af to eand.af. The new Microsoft 365 domain has been added and users have been assigned the new primary SMTP address while the legacy domain remains as an alias. Active Directory, servers, workstations, applications and authentication services continue to operate using the existing domain. The organization intends to collect detailed technical information from experienced vendors before issuing a Request for Proposal (RFP).

2. Purpose

- Identify the recommended enterprise migration strategy.
- Understand coexistence options and business continuity.
- Identify risks, prerequisites, dependencies and licensing.
- Minimize user impact and downtime.
- Ensure security, compliance and rollback capability.

3. Existing Environment

Infrastructure	Details
Endpoints	~800 Windows clients
Servers	~600 Windows/application servers
Identity	Active Directory, DNS, GPO, OU, Users, Groups, Service Accounts
Microsoft 365	887 E3/E5 users, Exchange Online, Teams, OneDrive, SharePoint
Virtualization	Oracle Virtualization, VMware vSphere, Hyper-V, Oracle Virtualization
Storage	Enterprise SAN
Network	LAN/WAN, Wi-Fi, VPN, Firewalls, Switches
Security	Firewalls, EDR, Microsoft Defender, MFA, Conditional Access, PAM, NAC, SIEM
Applications	Enterprise applications integrated with Active Directory

4. Information Requested - Active Directory

- Recommended migration architecture (new forest, parallel domain, in-place where applicable).
- Migration of Domain Controllers, FSMO roles, DNS zones, DHCP authorization.
- Migration of OUs, GPOs, WMI filters, logon scripts, administrative templates.
- Migration of users, groups, nested groups, service accounts, gMSA, computer objects.
- Trust relationships, SID history, authentication, Kerberos, NTLM, LDAPS.
- User profile migration and workstation rejoin methodology.
- Automation tools and PowerShell scripts.

5. Microsoft 365 & Exchange Online

- Tenant/domain configuration approach.
- Mailbox impact and whether mailbox migration is required.
- Teams, OneDrive, SharePoint, Outlook profile behaviour.
- Entra ID synchronization and authentication.
- Conditional Access, MFA and licensing implications.

6. Applications & Infrastructure

- Migration approach for AD integrated applications.
- LDAP/Kerberos/SSO dependencies.
- SQL, Oracle, IIS, File/Print servers.
- VMware, Hyper-V and Oracle VM integration.
- Backup, monitoring, SAN and storage impacts.

7. Security Requirements

- Privileged Access Management (PAM) architecture and migration.
- Privileged Identity Management (PIM) recommendations.
- Migration of privileged accounts and break-glass accounts.
- Windows LAPS, JIT, JEA and Privileged Access Workstations.
- Microsoft Defender, Sentinel and SIEM integration.
- PKI, AD CS, certificates, LDAPS, code signing certificates.
- Password policies, Fine-Grained Password Policies, auditing and compliance.

8. Project Methodology

- Discovery and assessment.
- Dependency mapping.
- Pilot migration.
- Production migration waves.
- Rollback strategy.

- Validation and Hypercare.
- Knowledge transfer.

9. Vendor Deliverables

- Assessment report
- Discovery report
- Migration design
- Detailed implementation plan
- Risk register
- Rollback plan
- Test plan
- Cutover plan
- Validation report
- As-built documentation
- Knowledge transfer
- Operational runbook

10. Detailed Vendor Questionnaire

1. Describe your proposed migration methodology in detail.
2. Describe required third-party tools and Microsoft native tools.
3. How will SID history and permissions be preserved?
4. How will Outlook profiles be handled?
5. How will client computers be migrated?
6. How will Group Policies be migrated?
7. How will DNS, DHCP and Certificates be migrated?
8. How will PAM integrate with the new domain?
9. How will service accounts be identified and migrated?
10. How will downtime be minimized?
11. Describe rollback procedures.
12. Provide estimated duration for assessment, pilot and production.

11. Vendor Response Matrix

Requirement	Comply (Y/N)	Vendor Response	Reference
AD Migration			
DNS			
GPO			
OU			
Users			
Groups			
Service Accounts			
Servers			
Clients			
Exchange			
Teams			
OneDrive			
Applications			
PAM			
Security			
Rollback			
Hypercare			

12. Evaluation Criteria

Criterion	Weight
Technical Solution	30%
Experience	20%
Security including PAM	15%
Migration Methodology	15%
Project Team	10%
Knowledge Transfer	5%
Support	5%

13. Confidentiality & Disclaimer

This RFI is issued solely to obtain technical information. It does not constitute a commitment to procure products or services. All information supplied by e& Afghanistan shall be treated as confidential.

Submission Guidelines:

- Responses should be submitted no later than **06 - August - 2026 Afghanistan time.**
- Please send your responses to snabizada@eand.af and copy lhsanullah@eand.af.

14. Contact Information

For any questions or clarifications, please contact:

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